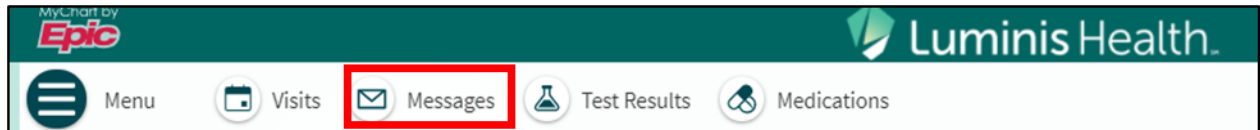


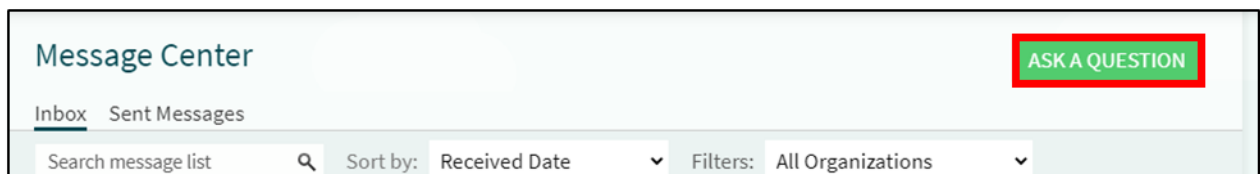
Do you know you can send Messages to your Provider via My Chart?

With MyChart, you can ask questions without having to call, and your clinicians can answer those messages at their convenience.

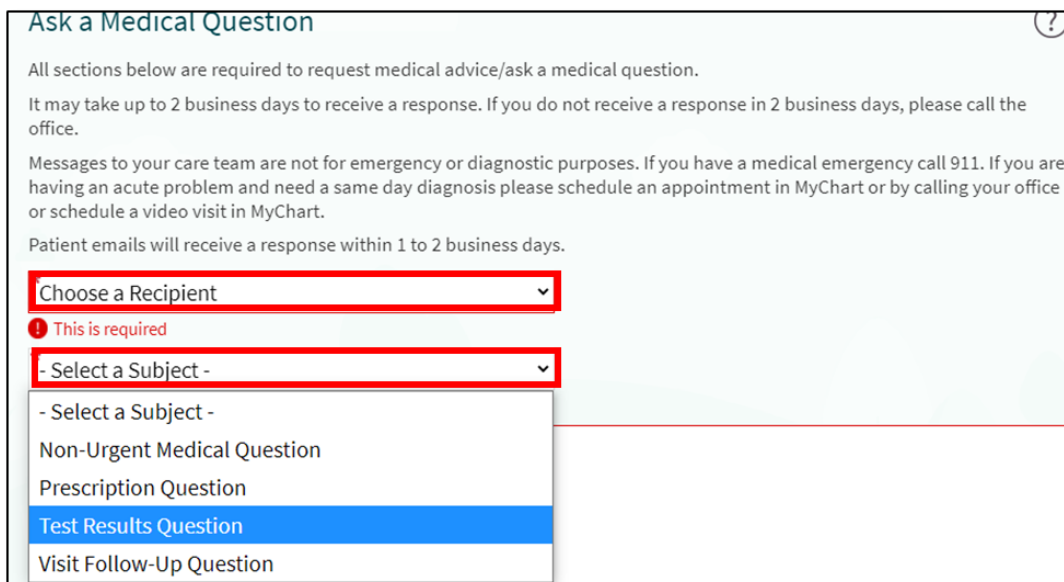
- Log in MyChart
- Click the **Messages** tab in the MyChart toolbar



- Click the **ASK QUESTION** button



- The Ask Medical Question section appears
- Click the Drop down arrow on the **Choose a Recipient** box and select a Recipient name (Ex. MFM Diabetes Educator)
- Click the Drop down arrow on the **Select a Subject** box and select the most appropriate subject

A screenshot of the 'Ask a Medical Question' form. The title 'Ask a Medical Question' is at the top left. Below the title, there is a paragraph of text: 'All sections below are required to request medical advice/ask a medical question. It may take up to 2 business days to receive a response. If you do not receive a response in 2 business days, please call the office. Messages to your care team are not for emergency or diagnostic purposes. If you have a medical emergency call 911. If you are having an acute problem and need a same day diagnosis please schedule an appointment in MyChart or by calling your office or schedule a video visit in MyChart. Patient emails will receive a response within 1 to 2 business days.' Below the text, there are two dropdown menus. The first is labeled 'Choose a Recipient' and the second is labeled '- Select a Subject -'. Both dropdown menus are highlighted with red boxes. Below the second dropdown menu, a list of options is visible: '- Select a Subject -', 'Non-Urgent Medical Question', 'Prescription Question', 'Test Results Question' (highlighted in blue), and 'Visit Follow-Up Question'. A red exclamation mark icon and the text 'This is required' are visible to the left of the second dropdown menu.



- Type the message that you want to send in the comment area
- Click the **ATTACH AN IMAGE** button to insert the document that you want to share (Ex. your blood sugar log)

Attached is my Blood Sugar log

ATTACH AN IMAGE



SEND

CANCEL

Attach an Image: You can use this functionality to upload medical records, or laboratory and radiology reports done at outside facilities. If you are sending a clinical image (picture you take of an area of your body) please consider the following: 1. Image quality is rarely good enough to make an accurate clinical diagnosis. We recommend only sending clinical images if asked to do so by your provider. 2. The image will become part of your Medical Record. 3. Your provider works with a medical team, please recognize that other members of the team may view this image when covering for or assisting your provider. If you are not comfortable with this, please schedule an appointment. 4. Like all of your medical records, this image is secure.

- Once the document is attached, Click SEND

ATTACH ANOTHER IMAGE



## Attachments

	NIGHT	Breakfast	MID-AM	Lunch	MID-AFTERN	Dinner	MID-EVENING	BED!
	12am-5am	5am-9am	9am-11am	11am-2pm	2pm-5pm	5pm-9pm	9pm-12am	12am-12am
11/15/2007 Fri			9:40 121		4:29 113		9:09 140	
11/16/2007 Thu		6:45 102 8:47 42	9:39 161 9:59 113	9:39 141		7:37 124		
11/14/2007 Wed		8:42 189		1:37 114		7:43 87		
11/13/2007 Tue		8:36 289		1:26 236	3:26 343		8:14 244 9:54 195	
11/12/2007 Mon		8:52 279			2:13 279		8:03 239	
11/11/2007 Sun			9:45 280		1:13 391		8:29 390	
11/10/2007 Sat		8:06 228		1:53 274		7:50 256		
11/09/2007 Fri		7:57 196			2:24 267		8:40 266	
11/08/2007 Thu							8:33 163	
11/07/2007 Wed								
11/06/2007 Tue		8:51 473	10:26 444		2:30 333 4:16 374			
11/05/2007 Mon		9:46 374	11:43 398	2:07 430	4:46 379	6:30 376 7:40 349	9:12 416	
11/04/2007 Sun			9:28 408	11:53 384	2:52 383	6:39 395	8:12 395	
11/03/2007 Sat		9:43 396				6:59 441	9:13 445 9:17 460 9:20 436	10:46 461 11:26 441
11/02/2007 Fri		8:24 401		1:13 427				
11/01/2007 Thu			9:24 324	1:49 399		7:57 419		
10/31/2007 Wed		8:44 250				7:37 369		
10/30/2007 Tue		8:25 117				7:33 184		
10/29/2007 Mon		8:10 149					8:20 186	
10/28/2007 Sun		8:56 122				7:29 204		
10/27/2007 Sat		8:48 91						
10/26/2007 Fri		8:54 87		1:21 170			8:44 152	
10/25/2007 Thu		8:40 72				7:51 212		
10/24/2007 Wed		8:43 85				7:50 166		
10/23/2007 Tue		8:59 90				7:28 71		

\* Please enter a short description for your image or video:

BloodSugarLog

17 of 30 characters left

SEND

CANCEL



- Finally, an alert appears indicating your message has been sent

**Get Medical Advice**

Thank you. Your message has been sent.

Remember that it may take up to 2 business days to receive a response.